Online resources

Ashkenas, R. (2012, September). More direct reports make life easier. *Harvard Business Review*. Retrieved from https://hbr.org/2012/09/moredirect-reports-make-life.htm

Flanagan, J. (2015, January 26). Seven workplace chat apps to keep your team in sync. *Huffington Post*. Retrieved from https://www.huffingtonpost.com/fueled/7-workplace-chat-apps-to\_b\_6548914.html

Giles, S. (2016, March 15). The most important leadership competencies, according to leaders around the world. *Harvard Business Review*. Retrieved from https://hbr.org/2016/03/the-most-important-leadershipcompetencies-according-to-leaders-around-the-world

Kirkpatrick, D. (2017). The management span of uncontrol. *Huffington Post*. Retrieved from https://www.huffingtonpost.com/great-work-cultures/the-management-span-of-un\_b\_9431866.html

Levy, A. (2017, January 19). Video chat app Zoom has replaced Slack as the hot new business app. *CNBC*. Retrieved from https://www.cnbc.com/2017/01/19/zoom-growing-faster-than-slack-okta.html

Neilson, G. L., & Wulf, J. (2012, April). How many direct reports? *Harvard Business Review*. Retrieved from https://hbr.org/2012/04/howmany-direct-reports